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CASE STUDY

Hutchinson Credit Union, located in Hutchinson, Kansas, is a community-based credit union, with \$145 million in assets. Hutchinson has thousands of client members that rely upon the Internet for online banking, and filling out forms for various applications and financial services.

The top priorities for Hutchinson were:

1. To ensure the reliability of their Internet connectivity
2. To not be reliant upon a single ISP
3. To control their own DNS settings if the ISP made changes to the network

Additionally, Hutchinson was plagued with wasted bandwidth, and bandwidth they could not properly use.

“We don’t want to be reliant upon a single ISP, and we need to make certain we have multiple areas of redundancy for our Internet connectivity,” said Zack Clobes, IT Manager at Hutchinson Credit Union.

The case for automatic failover

Prior to working with Ecessa, Hutchinson had two network circuits. They had an all-purpose DSL circuit and a second circuit that handled only outbound traffic. The IT department had a process for manually switching between the two circuits in case one went down. The manual process involved scrambling to identify where the problem was, then cut over to the second circuit each time there was a network outage.

This caused the IT department to spend unplanned time reacting to network problems, rather than working on their primary tasks.

With Ecessa’s PowerLink, Hutchinson Credit Union can now:

- Get the most out of all network circuits for both inbound and outbound traffic
- Optimize their total aggregated network bandwidth among each network circuit, enabling them to leverage their entire bandwidth capacity



“PowerLink has enabled us to have quite a bit of redundancy on many fronts. We now have three different ISPs, each coming in from different locations, different technologies so that we are not solely dependent upon the telephone company.”

“Now if we have a problem with a service provider we don’t feel trapped or locked in. We have the flexibility to add or remove network connections and ISPs as we need them.”